



QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR GREEN JOBS

What are Occupational Standards (OS)?

OS describe what individuals need to do, know and understand in order to carry out a particular job role or function

OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

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Introduction

Qualifications Pack- Safai Karamchari

SECTOR: GREEN JOBS

SUB-SECTOR: Waste Management

OCCUPATION: Sanitation

REFERENCE ID: SGJ/Q6102

ALIGNED TO: NCO-2015/9613.0300

Safai Karamchari sweeps, cleans and removes garbage from public areas, roads and buildings while maintaining personal health and safety.

Brief Job Description: Safai Karamchari sweeps, cleans and removes garbage from public areas and buildings. In public areas and roads, Safai Karamchari sweeps with a broom and / or other suitable equipment to remove dust, debris and garbage and aggregate the garbage in the designated areas. In buildings, he/she sweeps the floor, scrubs the floor using appropriate cleaning solution to remove the fine dust. He/She removes the garbage and aggregates the garbage in the designated areas. While undertaking the work he/she should maintain personal health and safety.

Personal Attributes: This job requires the individual to concentrate and undertake the work regularly and with periodicity. He/She must communicate courteously with public and co-workers.





Qualifications Pack Code	SGJ/Q6102		
Job Role	Safai Karamchari This job role is applicable nationally only		
Credits(NSQF)	TBD	Version number	1.0
Sector	Green Jobs	Drafted on	03/01/2017
Sub-sector	Waste Management	Last reviewed on	20/01/2017
Occupation	Sanitation	Next review date	01/02/2019
NSQC Clearance on		N.A	

Job Role	Safai Karamchari
Role Description	Safai Karamchari sweeps, cleans and removes garbage from public areas and buildings. He/She removes the garbage and aggregates the garbage in the designated areas. While undertaking the work he/she should maintain personal health and safety.
NSQF level	3
Minimum Educational Qualifications	5 th pass, preferably.
Maximum Educational Qualifications	Not Applicable.
Training (Suggested but not mandatory)	N/A
Minimum Job Entry Age	18 years.
Experience	Not Required.
Applicable National Occupational Standards (NOS)	Compulsory: <u>SGJ/N6105: Cleaning of roads, pavements and public areas</u> <u>SGJ/N6106: Cleaning of floor(s) of buildings</u> <u>SGJ/N6107: Maintain personal health & safety while cleaning</u> <u>SGJ/N6108: Work effectively with others while cleaning</u>
	Optional: Not Applicable.
Performance Criteria	As described in the relevant OS units.





Keywords/Terms	Description
Sector	Sector is a conglomeration of different business operations having similar businesses and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Occupation	Occupation is a set of job roles, which perform similar/related set of functions in an industry.
Function	Function is an activity necessary for achieving the key purpose of the sector, occupation or area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of OS.
Job Role	Job role defines a unique set of functions that together form a unique employment opportunity in an organization
OS	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the Knowledge and understanding they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
Performance Criteria	Performance Criteria are statements that together specify the standard of performance required when carrying out a task.
NOS	NOS are Occupational Standards which apply uniquely in the Indian context.
Qualifications Pack Code	Qualifications Pack Code is a unique reference code that identifies a qualifications pack
Qualifications Pack	Qualifications Pack comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A Qualifications Pack is assigned a unique qualification pack code.
Unit Code	Unit Code is a unique identifier for an Occupational Standard, which is denoted by an 'N'.
Unit Title	Unit Title gives a clear overall statement about what the incumbent should be able to do.
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
Knowledge and Understanding	Knowledge and Understanding are statements which together specify the technical, generic, professional and organizational specific knowledge that an individual needs in order to conform to the required standard.
Organizational Context	Organizational Context includes the way the organization is structured And how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Technical Knowledge	Technical Knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
Core Skills or Generic Skills	Core Skills or Generic Skills are a group of skills that are key to learning and working in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.

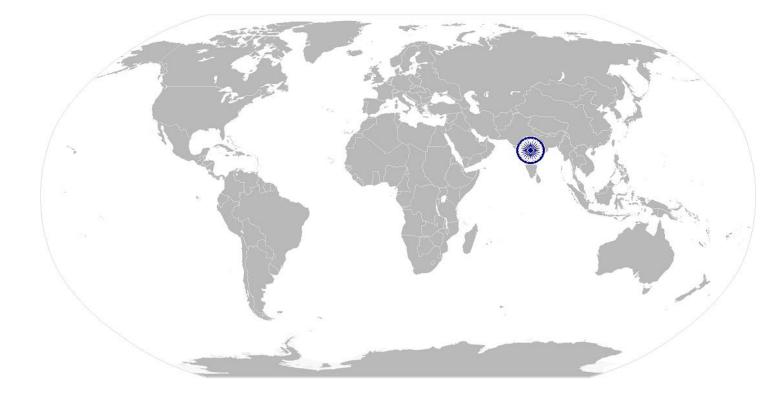




SGJ/ N 6105

Cleaning of roads, pavements and public areas

National Occupational Standard



Overview

This unit is about properly cleaning Roads, Pavements, Streets, Lanes, Parks and Public Areas.





SGJ/ N 6105	Cleaning of roads, pavements and public areas
Unit Code	SGJ / N6105
Unit Title (Task)	Cleaning of roads, pavements and public areas.
Description	This unit is about properly cleaning Roads, Pavements, Streets, Lanes, Parks and Public Areas
Scope	 This unit/task covers the following: Sweeping/cleaning of Roads, Pavements etc. Sweeping/cleaning of Parks and Public Areas Collect and segregate garbage Transportation of garbage/waste materials to designated area Separate solid waste, plastics and recyclable waste from biodegradable waste.
Performance Criteria(PC)) w.r.t. the Scope
Element	Performance Criteria
Sweeping/cleaning of Roads, Pavements etc.	To be competent, the user/individual must be able to: PC1. Prepare the broom. PC2. Sweep the Roads, Pavements etc. PC3. Aggregate the waste at the designated place.
Sweeping/cleaning of parks and public areas	PC4. Sweep/ Clean Parks and Public areas PC5. Aggregate the collected garbage/waste at the designated place
Collect and segregate garbage	PC6. Collect the aggregated garbage/waste from the designated areas. PC7. Segregate the garbage/waste from biodegraphic waste
Transportation of garbage/ waste materials to designated areas	PC8. Properly transport the garbage/waste to the designated collection point PC9. Prepare the waste for transportation from collection point to bigger unit PC10. Ensure proper transportation of the garbage/waste to bigger unit PC11. Properly Load and unload the garbage/waste
Separate solid waste, plastics and recyclable waste from biodegradable waste.	 PC12. Open the bins containing garbage/ waste PC13. Separate plastics from different garbage/waste PC14. Separate recyclable waste i.e. Metal, paper PC15. Identify and dispose hazardous waste appropriately, in consultation with supervisor PC16. Keep and place different waste accordingly
Knowledge and Understa	nding (K)
A. Organizational Context (Knowledge of the company /organization and its processes)	The user/individual on the job needs to know and understand: KA1. Organizations culture and setup if working in a group/organization. KA2. Rules and Regulations of a gated community/ society.
B. Technical Knowledge	 The individual on the job needs to know and understand the following aspects: KB1. Basic Knowledge of Addition and Subtraction. KB2. Different types of solid waste, including hazardous waste. KB3. Handling of tools requires for the operation. KB4. Dos and Don'ts while carrying and transportation of different types of waste, including handling of dry leaves.
Skills	
A. Core Skills / Generic Skills	Writing SkillsSA1. Fill up documentation applicable to one's role.





SGJ/ N 6105 Cleaning of roads, pavements and public areas

	Reading Skills
	The user/individual on the job needs to know and understand how to:
	SA2. Read vernacular language.
	SA3. Understand various disposal signs used on objects.
	Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know and understand how to:
	SA4. Express statements or information clearly so that others can understand.
	SA5. Understand the main points of simple discussions.
B. Professional Skills	Decision Making
	N.A.
	Plan and Organize
	The user/individual on the job needs to know and understand how to :
	SB1. The local area from where he/she would work.
	Customer Centricity
	The user/individual on the job needs to know and understand how to: SB2. Communicate courteously with others in a polite manner.
	Problem Solving
	The user/individual on the job needs to know and understand how to: SB3. Approach local authorities, in case of emergency. (Police, Doctor, etc.).
	Analytical Thinking
	The user/individual on the job needs to know and understand how to: SB4. Analyse day to day experiences to correct future course of action.
	Critical Thinking
	The user/individual on the job needs to know and understand how to: N.A.

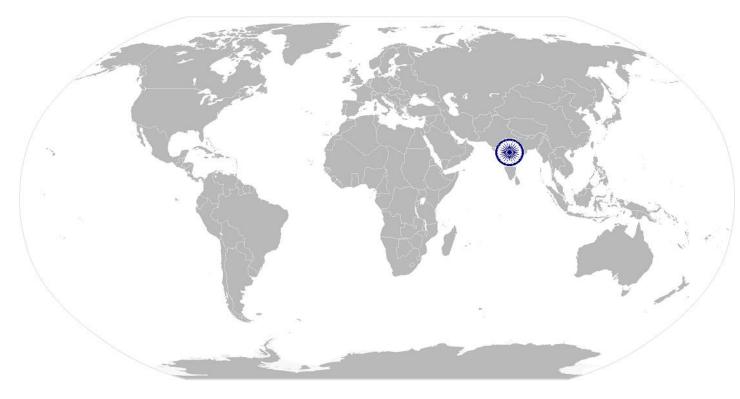




Cleaning of roads, pavements and public areas

NOS Version Control

NOS Code	SGJ/N6105		
Credits (NSQF)	TBD	Version number	1.0
Industry Sector	Green Jobs	Drafted on	03/01/2017
Industry Sub-sector	Waste Management	Last reviewed on	20/01/2017
Occupation	Sanitation	Next review date	01/02/2019



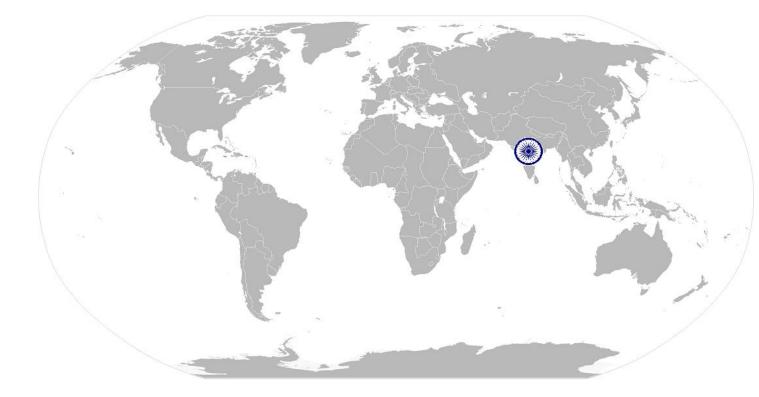


N-S-D-C National Skill Development Corporation

SGJ/ N 6106

Cleaning of floor(s) of buildings

National Occupational Standard



Overview

This unit is about properly cleaning of floor(s) of buildings.





SGJ/ N 6106	Cleaning of floor(s) of buildings
Unit Code	SGJ / N6106
Unit Title (Task)	Cleaning of floor(s) of buildings
Description	This unit is about cleaning of floor(s) of buildings.
Scope	This unit/task covers the following:
	Sweeping/ cleaning of floor(s) of buildings
	Collect Garbage
	• Transportation of garbage/ waste materials to designated area
Performance Criteria(PC) w.r.t. the Scope
Element	Performance Criteria
Cleaning of buildings	To be competent, the user/ individual must be able to:
	PC1. Choose the proper broom to sweep the floor.
	PC2. Sweep the floor(s) of buildings.
	PC3. Wipe the floor with wet cloth to remove fine dust.
	PC4. Collect the garbage or waste in the designated bins
Collect and Segregate	PC5. Collect the garbage /waste from the designated bins
Garbage	PC6. Segregate the common recyclable waste such as paper and plastics
Transportation of	PC7. Properly load the garbage to bigger unit
garbage/waste	PC8. Properly carry the garbage to the designated area for waste disposal from the
materials to	building.
designated areas	
Knowledge and Understa	nding (K)
A. Organizational	The user/individual on the job needs to know and understand:
Context (Knowledge	KA1. Organizations culture and setup if working in a group/organization.
of the company	KA2. Rules and Regulations of a gated community/ society.
/organization and its	
processes)	
B. Technical Knowledge	The individual on the job needs to know and understand the following aspects:
	KB1. Basic Knowledge of Addition and Subtraction.
	KB2. Different types solid waste.
	KB3. Handling of tools requires for the operation.
	KB4. Dos and Don'ts while carrying and transportation of different types of waste.
Skills	
A. Core Skills / Generic	
Skills	SA1. Fill up documentation applicable to one's role.
	Reading Skills
	The user/individual on the job needs to know and understand how to:
	SA2. Read vernacular language.
	SA3. Understand various disposal signs used on objects.
	Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know and understand how to:
	SA4. Express statements or information clearly so that others can understand.
	SA5. Understand the main points of simple discussions.





Cleaning of floor(s) of buildings

B. Professional Skills	Decision Making
	N.A.
	Plan and Organize
	The user/individual on the job needs to know and understand how to : SB1. The local area from where he/she would work.
	Customer Centricity
	The user/individual on the job needs to know and understand how to: SB2. Communicate courteously with others in a polite manner.
	Problem Solving
	The user/individual on the job needs to know and understand how to: SB3. Approach local authorities, in case of emergency. (Police, Doctor, etc.).
	Analytical Thinking
	The user/individual on the job needs to know and understand how to: SB4. Analyse day to day experiences to correct future course of action.
	Critical Thinking
	N.A.



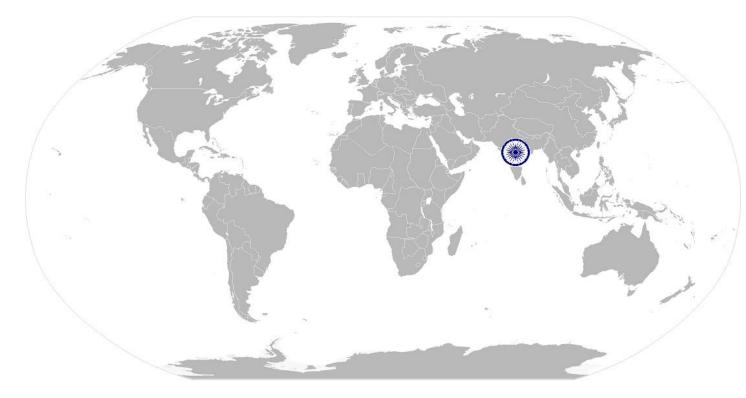




Cleaning of floor(s) of buildings

NOS Version Control

NOS Code	SGJ/N6106		
Credits (NSQF)	TBD	Version number	1.0
Industry Sector	Green Jobs	Drafted on	03/01/2017
Industry Sub-sector	Waste Management	Last reviewed on	20/01/2017
Occupation	Sanitation	Next review date	01/02/2019

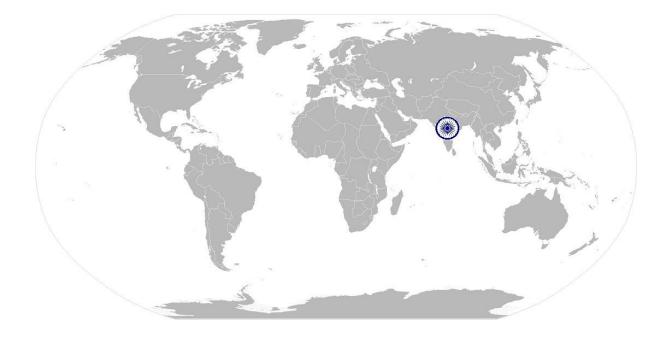






Maintain Personal Health & Safety while Cleaning

National Occupational Standard



Overview

This unit is about maintaining health and work safety while working with Waste.



National Occupational Standard

SCGJ SKILL COUNCIL FOR GREEN JOBS



	Maintain Personal Health & Safety while Cleaning		
Unit Code SGJ/ N6107			
Unit Title (Task)	Maintain Personal Health & Safety while Cleaning		
Description	This unit is about maintaining health and work safety while working with Waste		
Scope	This unit/task covers the following:		
	 Establish and follow safe work procedure 		
	Use and maintain personal protective equipment		
Performance Criteria(PC) w.r.t. the Scope			
Element	Performance Criteria		
Establish and follow	To be competent, the user/individual on the job must be able to:		
safe work procedure	PC1. Identify contact person when workplace safety policies are violated.		
	PC2. Provide information about incident/violation.		
	PC3. Identify the location of first aid materials and administer first-aid.		
	PC4. Identify personal safety hazards or work site hazards.		
Use and maintain	To be competent, the user/individual on the job must be able to:		
personal protective	PC5. Identify the personal protection equipment required for specific work activity		
equipment	and location.		
	PC6. Demonstrate safe and accepted practices for personal protection.		
	PC7. Demonstrate the Use of Masks and Goves while sweeping Roads, Pavements		
	Public areas and Buildings.		
Knowledge and Unde	rstanding (K)		
A. Organizational	The user/individual on the job needs to know and understand:		
Context	KA1. Organization's documentation policy.		
(Knowledge of the	KA2. Organization's reporting structure & organization culture.		
organization and	KA3. Organization's different department and concerned authority.		
its processes)			
B. Technical	The user/individual on the job needs to know and understand:		
Knowladza	KB1. Occupational health and safety (OHS) standards.		
Knowledge	KB2. Importance of Personal Protective Equipment (PPE).		
	KB3. Application of Masks and gloves while sweeping roads.		
	KB4. Importance of reflective materials while working on Roads.		
	KB5. Know how of tools & tackles required to carry out the work.		
Skills (S)			
A. Core Skills/	Writing Skills		
Generic Skills	The user/ individual on the job needs to know and understand how to:		
	SA1. Fill up documentation applicable to one's role.		
	Reading Skills		
	The user/individual on the job needs to know and understand how to:		
	SA2. Ability to read from different sources, books.		
	SA3. Understand the various colour codes used in safety.		





Maintain Personal Health & Safety while Cleaning

		Oral Communication (Listening and Speaking skills)
		The user/individual on the job needs to know and understand how to:
		SA4. Participate in and understand the main points of simple discussions.
		SA5. Respond appropriately to any queries.
		SA6. Communicate with peers and supervisor.
Β.	Professional Skills	Decision Making
		The user/individual on the job needs to know and understand how to:
		SB1. Follow organization rule-based decision making process.
		Plan and Organize
		The user/individual on the job needs to know and understand:
		SB2. Plan and organize service work to meet deadlines.
		SB3. Plan to utilize time and equipment's effectively.
		SB4. Work constructively and collaboratively with others .
		Customer Centricity
		The user/individual on the job needs to know and understand how to:
		SB5. Follow organization code of conduct.
		SB6. Manage relationships with public with intent on satisfying its requirements.
		Problem Solving
		The user/individual on the job needs to know and understand how to:
		SB7. Recognize problems and search for solutions.
		SB8. Choose best methods to complete assigned tasks.
		SB9. Approach relevant authority when required.
Analytical Thinking		
		The user/individual on the job needs to know and understand how to:
		SB10. Apply some knowledge & observations to select course of action to perform tasks .
		Critical Thinking
		The user/individual on the job needs to know and understand how to:
		N.A.
	1	

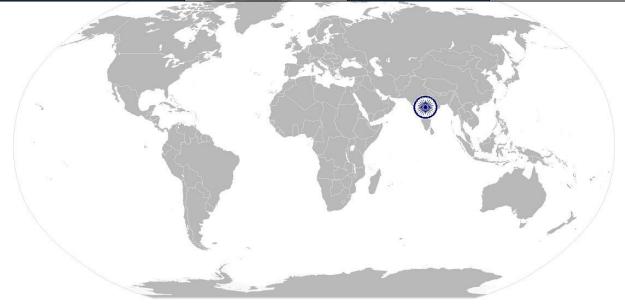




Maintain Personal Health & Safety while Cleaning

NOS Version Control

NOS Code	SGJ/N6107					
Credits (NSQF)	TBDVersion number1.0					
Industry	Green Jobs	Drafted on	01/09/2016			
Industry Sub-sector	Waste Management	Last reviewed on	30/09/2016			
Occupation	Health and Safety	Next Review Date	01/02/2019			



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Work Effectively with others while Cleaning

National Occupational Standard

Overview

This unit covers basic practices that improves the effectiveness of working with others in an organizational setup of waste management.





Work effectively with others while Cleaning

Unit Code	SGJ/ N6108
Unit Title (Task)	Work effectively with others while Cleaning
Description	This unit covers basic etiquette and competencies that a candidate is required to possess and demonstrate in their behavior and interactions with others at the workplace while cleaning.
Scope	This unit/task covers the following:Working with others
Performance Criteria(P	C) w.r.t. the Scope
Element	Performance Criteria
Working with others	 The user/individual on the job should be able to: PC1. Assist other colleagues in performing tasks in a positive manner where required and possible. PC2. Consult and assist others to maximize effectiveness and efficiency in carrying out tasks. PC3. Demonstrate appropriate communication etiquette while working. PC4. Demonstrate active listening skills while interacting with others at work. PC5. Demonstrate responsible and disciplined behaviors at the workplace. PC6. Escalate grievances and problems to appropriate authority as per procedure to resolve them and avoid conflict. PC7. Ensure collaboration and group participation to achieve common goals.
Knowledge and Unde	
A. Organizational context (Knowledge of the company / organization and its processes)	The user/individual on the job needs to know and understand: KA1. Relevant people and their responsibilities within the work area.
B. Technical Knowledge	 The user/individual on the job needs to know and understand: KB1. Importance of effective communication in the workplace. KB2. Importance of teamwork in organizational and individual success. KB3. Various components of effective communication. KB4. Key elements of active listening. KB5. Value and importance of active listening and assertive communication Barriers to effective communication. KB6. Importance of tone and pitch in effective communication. KB7. Importance of avoiding casual expletives and unpleasant terms while communicating professional circles. KB8. How poor communication practices can disturb people, environment and cause problems for the employee, the employer and the customer. KB9. Key elements and importance of non-verbal communication. KB10. Importance of ethics for professional success. KB11. Importance of discipline for professional success. KB12. What constitutes disciplined behavior for a working professional. KB13. Common reasons for interpersonal conflict. KB14. Importance of developing effective working relationships for professional success.





Work effectively with others while Cleaning

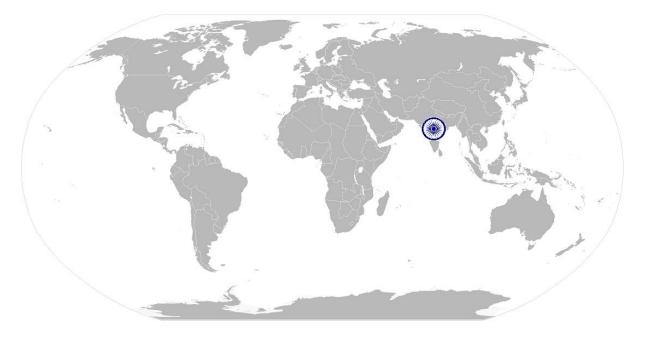
		KB15. Expressing and addressing grievances appropriately and effectively.				
		KB16. Importance and ways of managing interpersonal conflict effectively.				
		KB17. Importance of teamwork and collaboration.				
S	kills (S)					
Α.	Core Skills/	Writing Skills				
	Generic Skills	The user/ individual on the job needs to know and understand how to:				
		SA1. Note the information communicated.				
		SA2. Record the readings of various parameters in the prescribed format.				
		SA3. Note down observations related to the activity.				
		SA4. Write information documents to internal departments/ internal teams.				
		Reading Skills				
		The user/individual on the job needs to know and understand how to:				
		SA5. Read from different sources- books, screens in machines and signage.				
		SA6. Read internal information documents sent by internal teams.				
		Oral Communication (Listening and Speaking skills)				
		The user/individual on the job needs to know and understand how to:				
		SA7. Express statements or information clearly so that others can hear and				
		understand.				
		SA8. Participate in and understand the main points of simple discussions.				
		SA9. Respond appropriately to any queries.				
		SA10. Communicate effectively with supervisor, peers and subordinates.				
В.	Professional Skills	Decision Making				
		The user/individual on the job needs to know and understand how to:				
		SB1. Follow organization rule-based decision making process.				
		SB2. Analyze critical points in day to day tasks and identify control measures to				
		solve the issue.				
		SB3. Handle issues in case the superior is not available (as per the authority				
		matrix defined by the organization).				
		Plan and Organize				
		The user/individual on the job needs to know and understand how to :				
		SB4. Planning and organization of work to meet deadlines.				
		SB5. Work constructively and collaboratively with others.				
		SB6. Support the superiors in scheduling tasks .				
		Customer Centricity				
		The user/individual on the job needs to know and understand how to:				
		SB7. Follow organization code of conduct.				
		SB8. Manage relationships with public with intent of satisfying its requirements				
		for service delivery.				





Work effectively with others while Cleaning

Problem Solving
The user/individual on the job needs to know and understand how to:
SB9. Recognize problems and search for solutions.
SB10. Choose best methods to complete assigned tasks.
SB11. Approach relevant authority when required.
Analytical Thinking
The user/individual on the job needs to know and understand how to:
SB12. Apply domain knowledge, observations and data to select course of action to
perform tasks.
Critical Thinking
The user/individual on the job needs to know and understand how to:
N.A.





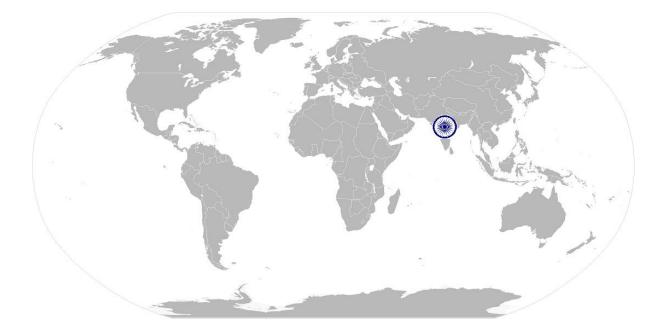
N-S-D-C National Skill Development Corporation

SGJ/ N 6108

Work effectively with others while Cleaning

NOS Version Control

NOS Code	SGJ/ N6108					
Credits (NSQF)	TBDVersion number1.0					
Industry	Green Jobs	Drafted on	01/09/2016			
Industry Sub-sector	Waste Management	Last reviewed on	30/09/2016			
Occupation	Team Management Next review date 01/0/2019					



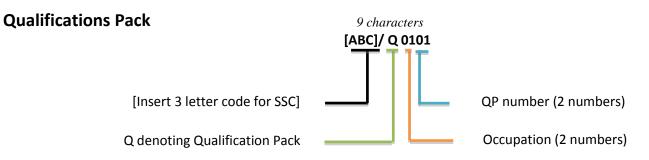




Safai Karamchari

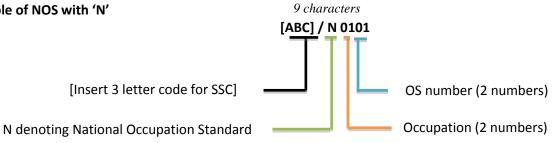
Annexure

Nomenclature for QP and NOS



Occupational Standard

An example of NOS with 'N'



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Safai Karamchari

The following acronyms/codes have been used in the nomenclature above:

Sequence	Description	Example
Three letters	Industry name	SGJ
Slash	/	/
Next letter	Whether Q P or N OS	Ν
Next two numbers	Next two numbers Occupation code	
Next two numbers	OS number	01

	Sub-sector	Range of Occupation numbers
Renewables	Solar Photovoltaic	01-05
(01-35)	Solar Thermal	06-10
	Wind	11-15
	Hydro	16-20
	Biomass	21-25
	Geothermal	26-30
	All Renewables (Cross- cutting/ Enabling Activities)	31-35
Green Transportation	Alternative Fuel Transportation	36-40
(36 - 40)	Bio-fuels and Farming	40-45
	Other Green Transportation	46-50
Green	Green Buildings	51-55
Construction (51- 60)	Energy Efficiency	56-60
Waste Management (61- 65)	Waste Management	61-65
Water Management (66-70)	Water and Wastewater Management	66-70
Co- Generation (71 - 75)	Co-generation	71-75
Other Green	Carbon Sinks	76-80
Jobs (76- 99)	Environmental Compliance and Sustainability Planning	81-85
	Other Green Jobs	85-99





Safai Karamchari

CRITERIA FOR ASSESSMENT OF TRAINEES

Job Role Safai Karamchari

Qualification Pack SGJ/Q6102

Sector Skill Council Green Jobs

Guidelines for Assessment

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC

2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC

3. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below)

4. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training center based on this criteria

5. To pass the Qualification Pack, every trainee should score a minimum of 50% in every NOS

6. In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack

		Marks Allocation			
NOS	Performance Criteria	Total Mark	Out Of	Theory	Skills Practical
	PC1. Prepare the Broom		5	2	3
	PC2. Sweep the Roads, Pavements etc.		5	2	3
	PC3. Aggregate the waste at designated Place		5	2	3
	PC4. Sweep/ Clean Parks and Public Areas		6	2	4
	PC5. Aggregate the Collected garbage/ waste at the designated place.		4	2	2
	PC6. Collect the aggregated garbage/waste from designated areas		6	3	3
SGJ/N6105:	PC7. Segregate the garbage / waste from biodegradable waste	75	5	2	3
Cleaning of Roads,	PC8. Properly transport the garbage /waste to the designated collection point.		5	2	3
pavements and public areas	PC9. Prepare the waste for transportation from collection point to the bigger unit		5	2	3
areas	PC10. Ensure proper transportation of garbage/waste to bigger unit		6	2	4
	PC11. Properly Load and unload the garbage/waste.		4	1	3
	PC12. Open the bins containing garbage/ waste.		3	1	2
	PC13. Separate plastics from different garbage/ waste		4	2	2
	PC14. Separate recyclable waste i.e Metal, paper		4	2	2
	PC15. Identify and dispose hazardous waste appropriately, in consultation with		4	2	2





Safai Karamchari

	supervisor				
	PC16. Keep and place different waste accordingly		4	1	3
		TOTAL	75	30	45
	PC1. Choose the proper broom to sweep to sweep the floor.		6	2	4
	PC2. Sweep the floor(s) buildings.		10	5	5
	PC3. Wipe the floor with wet cloth to remove fine dust		6	3	3
SGJ/N6106:	PC4. Collect the garbage or waste in the designated place		6	2	4
Cleaning of Floor(S) of	PC5. Collect the garbage / waste from the designated bins	50	6	2	4
Buildings	PC6. Segregate the common recyclable waste such as paper and plastics		6	2	4
	PC7. Properly load the garbage to bigger unit.		5	1	4
	PC8. Properly carry the garbage to the designated are for waste disposal from the building		5	1	4
			50	18	32
	PC1. Identify contact person when workplace safety policies are violated	50	2	1	1
	PC2. Provide information about incident/violation.		3	2	1
SGJ/N6107: Maintain	PC3. Identify the location of first aid materials and administer first-aid		10	5	5
personal health &	PC4. Identify personal safety hazards or work hazards		6	3	3
safety while working	PC5. Identify the personal protection equipment required for specific work activity		15	7	8
with Waste	PC6. Demonstrate safe and accepted practices for personal protection		7	2	5
	PC7. Demonstrate the use of Masks and gloves while sweeping roads, Pavements, public areas and buildings.		7	2	5
		TOTAL	50	22	28
	PC1. Assist other colleagues in performing tasks in a positive manner where required and possible.		3	1	2
SGJ/N6108:	PC2. Consult and assist others to maximize effectiveness and efficiency in carrying out tasks		3	1	2
Work effectively	PC3. Demonstrate appropriate communication etiquette while working		5	2	3
with others while managing waste	PC4. Demonstrate active listening skills while interacting with others at work	25	5	2	3
	PC5. Demonstrate responsible and disciplined behaviors at the workplace.	· · · · ·	5	2	3
	PC6. Escalate grievances and problems to appropriate authority as per procedure to resolve them and avoid them		2	1	1
	PC7. Ensure collaboration and group participation to achieve common goals.		2	1	1
		TOTAL	25	10	15